

Atrium Privacy Notice



Atrium Underwriters Limited are committed to compliance with data protection laws. This notice sets out how we use, share and secure personal data when we provide our services as an insurance and reinsurance business, as well as setting out the rights that individuals have in relation to their personal data. Personal data is information, or a combination of pieces of information that could reasonably allow an individual to be identified.

How We Use Personal Data

Atrium conducts its business as a participant within the London Insurance Market. In order to do so and to provide insurance quotes, insurance policies, and/or deal with any claims or complaints, Atrium needs to collect and process personal data about individuals (“you”).

Insurance involves the use and disclosure of personal data by various insurance market participants such as intermediaries, insurers and reinsurers. The London Insurance Market Core Uses Information Notice (which can be found here: <https://www.londonmarketgroup.co.uk/gdpr>) sets out those core necessary personal data uses and disclosures. Atrium’s core uses and disclosures are consistent with the London Market Core Uses Information Notice. We recommend you review this notice.

In certain circumstances, we may need your consent to process certain categories of information about you (including sensitive details such as information about your health and any criminal convictions you may have). Where we need your consent, we will ask you for it separately. You do not have to give your consent and you may withdraw your consent at any time. However, if you do not give your consent, or you withdraw your consent, this may affect our ability to provide the insurance cover from which you benefit and may prevent us from providing cover for you or handling your claims.

Security of Personal Data

We implement technical and organisational measures to ensure a level of security appropriate to the risk to the personal data we process. These measures are aimed at ensuring the on-going integrity and confidentiality of personal data. We evaluate these measures on a regular basis to ensure the security of the processing.

We may need to transfer your data to group companies or sub-contractors which are located outside of the European Economic Area (EEA). Those transfers would always be made in compliance with the GDPR. If you would like further details of how your personal data would be protected if transferred outside the EEA, please contact the Data Protection Officer.

Your Rights

Under certain conditions, you may have the right to require us to:

- provide you with further details on the use we make of your personal data/special category of data;
- provide you with a copy of the personal data that you have provided to us;
- update any inaccuracies in the personal data we hold;
- delete any special category of data/personal data that we no longer have a lawful ground to use;

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- where processing is based on consent, to withdraw your consent so that we stop that particular processing;
- object to any processing based on the legitimate interests ground unless our reasons for undertaking that processing outweigh any prejudice to your data protection rights; and
- restrict how we use your personal data whilst a complaint is being investigated.

In certain circumstances, we may need to restrict the above rights in order to safeguard the public interest (e.g. the prevention or detection of crime) and our interests (e.g. the maintenance of legal privilege).

If you would like to discuss or exercise such rights, please contact us at the details below. We encourage you to contact us to update or correct your information if it changes or if the personal data we hold about you is inaccurate.

Contact for Privacy / Data Protection queries

James Smith

Data Protection Officer

James.smith@atrium-uw.com

We are committed to working with you to obtain a fair resolution of any complaint or concern about privacy. If you are not satisfied with our use of your personal data or our response to any request by you to exercise any of your rights listed above, or if you think that we have breached the GDPR, then you have the right to complain to the ICO.

Please see below for contact details of the ICO.

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow Cheshire
SK9 5AF
Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate)